

# CALIFORNIA CONSUMER PRIVACY ACT (CCPA)

This Privacy Policy supplements our general Röhlig Privacy information. The California Consumer Privacy Act (CCPA) requires that we provide California residents with a privacy policy that contains a comprehensive description of our online and offline practices regarding the collection, use, disclosure of personal information and of the rights of California residents regarding their personal information. The CCPA is intended for and applies only to California residents. If you are not a California resident, this section does not apply to you and you should not rely on it.

## 1. INFORMATION WE COLLECT

Röhlig collects information that identifies, relates to, describes, references, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or device (“personal information”). We have collected the following categories of personal information from California residents within the last twelve (12) months:

Category	Exempels
Identifiers	Cookie ID, IP Address, email address
Personal Information listed in the California Customer Records statue (Cal. Civ. Code § 1798.80(e))	Name, Country
Characteristics of Protected Classifications under California Law	Gender
Internet or Other Electronic Network Activity Information	Search history, information regarding consumer’s interaction with website
Professional or employment related information	e.g. company name, job title, industry and address
Inferences Drawn from Personal Information	Customer preferences

## 2. USE OF PERSONAL INFORMATION

Röhlig may use or disclose the personal information we collect, for one or more of the following purposes:

If you share your name and contact information to request a price quote or ask questions about our services, we will use that personal information to respond to your inquiry.

- To create, maintain, customize and secure your account with us.
- To provide you with support and to respond to your inquiries, including to investigate and address your concerns and monitor and improve our responses.

- To personalize your website experience and to deliver content and service offerings relevant to your interests through our website, third-party sites and via email (with your consent, where required by law).
- For analysis and service development, including to develop and improve our website and services.
- To respond to law enforcement requests and as required by applicable law, court order, or governmental regulations.

### 3. SHARING PERSONAL INFORMATION

Röhlig may store or otherwise share your personal data with our affiliates or other trusted business partners who provide services on our behalf, such as for technical support, to evaluate the usefulness of this website for marketing purposes, or for other types of service delivery. We have contracts with these parties to ensure that personal information is processed based on our instructions and in accordance with this, Privacy Policy and other appropriate confidentiality and security measures.

Röhlig disclose your personal information to these parties and other third parties only as necessary to provide services you have requested or authorized, to protect your and our rights, property, or safety, or as required by applicable law, court order, or other governmental regulation, or when such disclosure is otherwise necessary to assist in a legal or criminal investigation or proceeding.

Röhlig do not sell Personal Information as it is defined in the CCPA

### 4. YOUR CCPA RIGHTS

If you are a California resident, you have the right to request that we disclose what Personal Information we have collected about you in the twelve (12)-month period preceding your request. This right includes the right to request any or all of the following:

- The **right to know** what personal information is collected, used, shared or sold, both as to the categories and specific pieces of personal information.
- The **right to delete** personal information held by businesses and by extension, a business's service provider.
- The **right to opt-out** of sale of personal information. Consumers are able to direct a business that sells personal information to stop selling that information. Children under the age of 16 must provide opt in consent, with a parent or guardian consenting for children under 13.
- The **right to non-discrimination** in terms of price or service when a consumer exercises a privacy right under CCPA.

## 5. VERIFICATION PROCESS

For requests made in connection with the **Right to Know** and/or **Right to delete**, please note:

- As required under applicable law, we must take steps to verify your request before we can provide personal information to you, delete personal information, or otherwise process your request. To verify your request, we may require you to provide your name, physical address, email address, contact information, and information about your account. If we believe we need further information to verify your request as required by law, we may ask you to provide additional information to us.
- We will deliver personal information that we are required by law to disclose to you in 45 days after receipt of a verifiable request, unless we notify you that we require additional time to respond, in which case we will respond within such additional period of time required by law.

## 6. NON-DISCRIMINATION

Röhlig will not discriminate against you for exercising your privacy rights under the California Consumer Protection Act. We will not:

- Deny you our services
- Provide you a different level or quality of our services
- charge you a different price

## 7. CHANGES TO OUR PRIVACY NOTICE

We reserve the right to amend this privacy notice at our discretion and at any time. We recommend that you check this page regularly for updated information about our data privacy practices

## 8. CONTACT

If you have more specific questions about data protection, please contact our data protection officer.

Data Protection Officer  
Am Weser-Terminal 8  
28021 Bremen  
Germany  
dataprotection@rohlig.com

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